



**State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing**

**Frontier North Inc.
for quarter ending June 30, 2014**

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$4,163.19	\$6,190.52	\$26,999.47	\$37,353.18
B. Number of credits issued for repairs - 30-48 hours:	199	262	690	1,151
C. Number of credits issued for repairs - 49-72 hours:	113	139	689	941
D. Number of credits issued for repairs - 73-96 hours:	42	50	324	416
E. Number of credits issued for repairs - 97-120 hours:	14	17	115	146
F. Number of credits issued for repairs greater than 120 hours:	8	21	110	139
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$485.99	\$177.00	\$39.00	\$701.99
B. Number of installations after 5 business days:	1	6	2	9
C. Number of installations after 10 business days:	5	0	0	5
D. Number of installations after 11 business days:	1	0	0	1
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$450.00	\$175.00	\$575.00	\$1,200.00
B. Number of customers receiving credits:	13	7	23	43
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0